

Improve availability and consumer experience to increase business performance

NCR APTRA Vision is a next-generation management system that combines data from assisted- or self-service devices of multiple types with business and commercial data related to the network. This provides unrivaled vision of what is really happening in your self-service network and helps you make significant advances in availability, consumer experience and business performance.

Unlimited vision

NCR APTRA Vision lets you see the dependencies and consequences of events in your self-service network and their effect on consumers and business performance. The capability to gather and correlate data from multiple sources is built in to the NCR APTRA Vision architecture.

Empowered decisions

You can be sure of making the best possible management decisions at both strategic and tactical levels. NCR APTRA Vision is able to analyze and correlate multiple diverse inputs and clearly show the information you need for empowered decision-making.

Decisive action

At NCR APTRA Vision reduces time-consuming site visits by enabling pre-emptive action along with remote management and command functions. This helps to increase availability, reduce costs and improve the consumer experience.





Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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Easy to use—by anyone

Business managers, non-technical users as well as operations specialists will all find NCR APTRA Vision accessible, easy and intuitive to use. It has an advanced Graphical User Interface (GUI) design, running web interface, that can be personalized to suit different job roles or individual users.

Inentory information on demand

Knowing exactly what is installed and where is always a challenge for managers of self-service networks. The Invntory Manager in APTRA Vision provides a comprehensive listing of all devices, their main components right down to serial numbers and firmware revisions, software systems and PC Cores. Regulatory audits, maintenance planning and upgrades are now easier and faster than ever before.

Maximize availability and increase revenue

NCR APTRA Vision will help you maximize availability in the broadest sense, not just by detecting and managing, often automatically, the rapid resolution of device failures, but also by showing you which transactions are being demanded in which locations and which services are the most popular. This exposes any gaps in your coverage where new revenue could be earned.

Transform your consumers' experience

You can transform the quality of your consumers' experience and make it a positive competitive differentiator with NCR APTRA Vision. This is accomplished by achieving higher availability across your network and by being able to track consumers' choices and behavior in terms of transactions selected and successfully completed across multiple points of service.

Get to the data you need—fast

When you're managing a competitive, fast-moving consumer channel, you need to be able to move quickly. You need to know exactly what's happening at any time. NCR APTRA Vision can execute even the most complex queries, which can be accessed at any time, from anywhere.

Unlock the hidden detail

Network management is not about averages; it's about details. The ability to correlate and analyze varied data sources lets you discover hidden relationships between different performance-influencing factors. This helps you to find the outlying cases that affect the consumer experience that would be lost in the averages in a conventional management system.

Key features

- Combined business and operational data analysis
- Advanced GUI with configurable user interface
- At a glance KPIs (Key Performance Indicators)
- Geographic data correlation
- Inventory management
- Multi-vendor capability

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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