

# NCR APTRA™ Vision Optimization and Benchmarking

Would you like to extend your ATM network management capability?

YES

## Maximize the return on your APTRA Vision investment and optimize the availability of your ATM network infrastructure

NCR APTRA Vision Optimization and Benchmarking can help you get the most out of your APTRA Vision investment by ensuring that you have access to best-in-class expertise in ATM availability. Using a continuous improvement philosophy, NCR APTRA Vision Optimization and Benchmarking uses NCR's industry and technical expertise to identify changes in operational rules and processes. This leads to increased availability, lower ATM operational costs and improved business processes, resulting in quantifiable cost savings, efficiency gains and an improved consumer experience.

- **Understand the effectiveness of APTRA Vision**

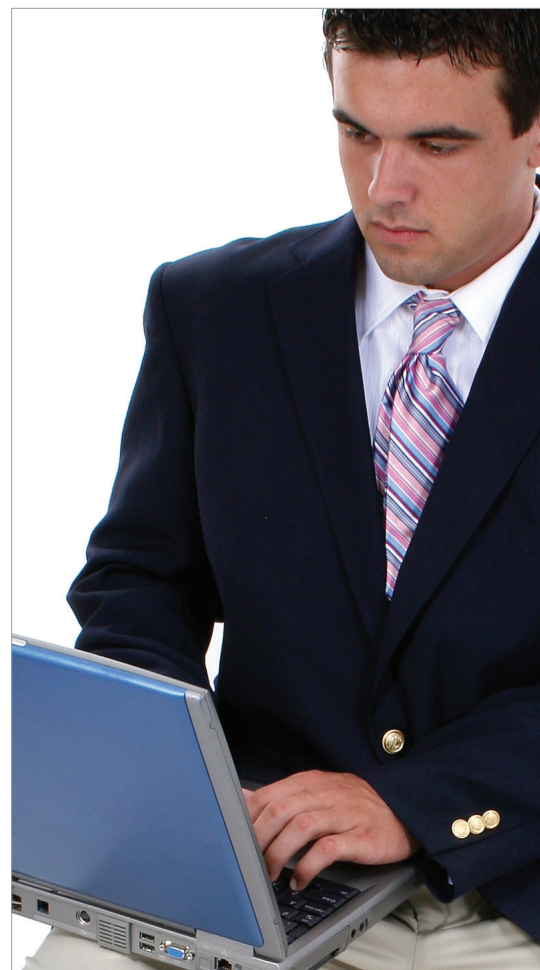
NCR will conduct an annual system evaluation of your implementation and operational practices to analyze and assess the effectiveness of your end-to-end APTRA Vision system. The evaluation audit report will provide recommendations for process improvements, system optimization and additional features.

- **Lower your operational costs**

Using a continuous improvement process of reviews, root cause analysis and monthly scorecard reporting, your consultant will identify areas for improvements in your ATM performance, third-party vendor performance and help desk automation.

- **Measure your availability against best-in-class standards**

Your NCR consultant has the knowledge and skills to assess your system's performance against best-in-class industry standards and will recommend changes to drive improvements in your overall system management operations.



For more information, visit [www.ncr.com](http://www.ncr.com),  
or email [services@ncr.com](mailto:services@ncr.com).



Experience a new world of interaction

NCR APTRA Vision Optimization and Benchmarking

- **Establish, prioritize and track your Most Wanted Improvements (MWIs)**

Through the analysis and review of monthly scorecards, NCR can advise on the best ways to optimize your APTRA Vision system and improve your ATM network availability. The MWI list is the vehicle for prioritizing and tracking optimization projects, desired system changes and system upgrades.

- **Build your team's effectiveness with APTRA Vision**

Tap into NCR's expertise in ATM network management with customized training sessions and one-on-one, on-the-job training sessions to transfer specific customization or tuning knowledge to your support staff.

- **Keep your APTRA Vision system up to date**

With upgrade assistance, your consultant will plan your upgrade to include design and change control of your test and production systems.

- **Budget your improvement projects up front**

Establish a prepaid services project fund to pay for projects and/or additional services associated with enhancing your APTRA Vision system. The benefit of this fund is that it is purchased at a discounted rate and does not require budgeting on a project-by-project basis because it is available for your use anytime.

## Key Features

- Highly trained consultant
- Annual system evaluation
- APTRA Vision scorecard reports
- Operational performance reviews
- Most Wanted Improvements list
- Key actions list
- Maintenance release support
- Services project fund

## Why NCR?

With over 125 years of global experience and knowledge, 13,000 consultants and technical support experts and a network of customer care centers, NCR provides best-in-class services across multiple industries. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.



Experience a new world of interaction

NCR APTRA Vision Optimization and Benchmarking

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

NCR APTRA is either a registered trademark or trademark of NCR Corporation in the United States and/or other countries. All brand and product names appearing in this document are trademarks, registered trademarks or service marks of their respective holders.

© 2010 NCR Corporation Patents Pending

EB10218-0110

[www.ncr.com](http://www.ncr.com)