

I AM THE NCR INTERACTIVE TELLER

Freestanding Lobby

Change your branch network distribution strategy

Cost-effectively deliver a face-to-face branch teller experience to your customers via the ATM, anywhere, anytime. Designed to provide remote assisted service, Interactive Teller enables creative new branch network distribution strategies, getting you closer to your customers across existing, new and alternative markets.

Migrate transactions and lower costs

Interactive Teller enables migration of routine, expensive transactions from the teller counter to the ATM channel, giving you the combined benefits of personal service, lower processing costs, faster transacting and smaller footprint branches.

Increase productivity

Live tellers are deployed instantly across multiple sites, matching customer demand for when and where live teller service is needed. This allows you to maximise workforce productivity whilst consistently managing the performance of your staff from a central location.

Unlock amazing customer experience

Interactive Teller gives your customers live face-to-face interaction with tellers at the ATM, delivering a highly personalised, differentiated experience any time of day or night.

Enjoy increased sales and revenue growth

By extending your brand footprint and physical reach to engage more customers, Interactive Teller increases your opportunity to sell services and generate referrals for specialist financial reviews resulting in increased revenue generation.



For more information,
visit www.ncr.com, or email financial@ncr.com.

Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

Technical specifications

PRODUCT DIMENSIONS

- WIDTH 784mm (30.9")
- HEIGHT 1,575mm (62.0")
- DEPTH 1,020mm (40.2")
- WEIGHT
 - CEN L safe 1,010kg (2,227lbs)
 - CEN III/IV safe 1,155kg (2,546lbs)

CONSUMER INTERFACE

- Display—15" LCD touchscreen, optional privacy filter, sunlight readable displays
- Keyboard—EPP (PCI compliant), polycarbonate or stainless steel. Optional Alphanumeric keyboard
- Card Reader—Smart Dip, IMCRW with Smart option, HiCo
- Integrated Media Entry and Exit Indicators (MEEI)
- Audio—Optional high quality public audio and/or sound jack with volume control.
- Private handset, jack or public audio
- Advert panel—Standard or enhanced with backlight
- Barcode Reader—2D Barcode supports both 1D and 2D documents
- Video Camera and video capture card
- Signature capture device
- Photo ID scanner
- Microphone

DISPENSER

- 2–4 cassettes, bunch presenter, retract and purge capability
- Dual dispense 2x4 (8 cassettes)

DEPOSIT TECHNOLOGY

- Intelligent Cash Deposit—Choice of Cash Acceptors. Accepts and validates up to 200 new notes per transaction*
- Scalable Deposit Module—1 slot for cash and cheque deposit. Can handle cheque and cash as a separate transaction (SW dependent)
- Intelligent Cheque Deposit—Scalable cheque deposit (up to 30 cheque in a single bunch)
- Coin Processing—Optional coin dispense (If combined with Scalable Deposit Module)

PRINTERS

- Receipt Printer—80mm 203dpi graphics thermal printer. Options—retract and capture, dual color, dual roll and/or 2ST™ (two-sided thermal printing)
- Journal Printer—80mm 203dpi graphics thermal printer
- Statement Printer—80 column thermal printer with document capture and 2ST

SECURITY

- USB Protection and Parts Validation. Options—Fraudulent Device Inhibitor, Enhanced Card Drive, Intelligent Fraud Detection (IMCRW only), Solidcore Suite for APTRA, Camera NTSC, PAL or third party
- Uninterruptible Power Supply (UPS)
- Safes—CEN L, CEN 1, CEN III, CEN IV

SERVICING

- 10.4" (264mm) LCD Graphical Operator Panel (rear load only)
- Front and side service

SOFTWARE

- Windows® 7
- XFS 6.02 or later
- APTRA Activate Interactive Teller
- NDC Standard Edition (SMI) configuration only
- Interactive Teller Now
- Teller Enterprise
- Interactive Teller Management Suite

TELLER TRANSACTIONS

- Teller cash withdrawal and deposit
- Teller cheque deposit and cashing
- Teller bill payments
- Teller account transfers
- Customer service inquiries (verbal interaction only)
- New account/loan initiation

* Dependent upon currency, note quality and deposit module used

** Dependent on financial institutions business processes

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

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