# **NCR Cash Management Consultancy Services**



### A comprehensive approach to optimizing the cash supply chain

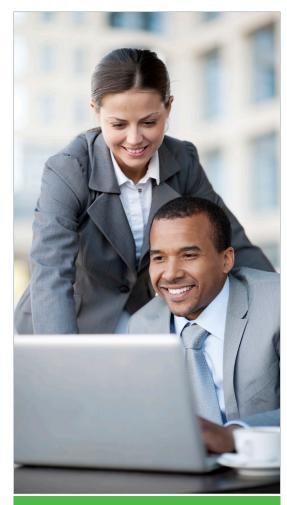
Most financial institutions know that their currency operations could be managed more efficiently, yet they are challenged to pinpoint where and how the improvements should be made. An effective strategy must address fluctuating interest rates, rising transportation costs, continuous ATM and self-service device evolution, as well as outsourcing and regulatory requirements. All of these challenges must be balanced with an unwavering focus on customer experience and cash and device availability. NCR Cash Management Consultancy Services applies best-practice principles that enable financial institutions to reengineer their cash management process, resulting in reduced costs and increased operational efficiency.

#### · Getting the balance right

It is critical to get the right balance between making cash available to your customers and providing cash at the right cost. NCR Cash Management Consultancy Services leverages global best practices and expertise in cash management to eliminate gaps in the supply chain. These gaps are eliminated by understanding current end-to-end currency supply chain workflows, data flows, financial flows, operations, processes, policies, procedures and controls. The findings of these gaps are analyzed and recommendations are provided to get the balance between each component right to meet your business objectives.

#### Reduced costs

Calculating the total cost of cash is often complex and includes an assessment of the currency supply and funding costs, secure transportation, safe storage costs and the balance sheet costs of holding currency on the bank's books. By systematically taking into account the cost of cash itself and the cost of handling cash, NCR Cash Management experts highlight opportunities that can be immediately implemented to pursue cost savings and efficiency gains.



For more information, visit www.ncr.com, or email services@ncr.com.



#### Optimized processes and exchange

In comparison to the integrated supply chains seen in other industries, the banking industry's cash cycle combines high ongoing costs with low efficiency, tying up more finances, real estate and human resources than it needs to. An inefficient cash supply chain results in significant unnecessary costs, including excessive or obsolete cash inventory. NCR Cash Management experts build an optimized model customized to support your unique requirements, identifying opportunities for improvement. These opportunities might include new technologies, process improvements or operational changes.

#### • Enhanced customer satisfaction

Making cash available through your network is a vital part of satisfying your customers. With cash moving through an increased number of locations—be it your ATMs, branch locations or vaults, recommendations from NCR Cash Management experts will ensure that cash levels across your network are optimized, keeping your money working for you.

#### Increased productivity

Optimized processes result in reduction of time and effort on cash management-related activities, allowing your branch staff to spend more face time with customers to sell high-value services. Readily implemented best practices, processes, operations, procedures, controls and technologies increase productivity and service levels and decrease errors, omissions and re-work.

#### Improved reporting and control

Centralized reporting and control are essential to delivering best-inclass cash management. NCR Cash Management Consultancy Services specializes in identifying mechanisms that can be improved through the use of tools and process change initiatives. Through the visibility of historical cash movements and stock levels, NCR Cash Management Consultancy Services will empower you to predict your future cash requirements accurately—so that you can better service your customers while keeping cash costs to a minimum.

#### **Key Features**

- Holistic view of cash flow in the network
- Proven cost optimization process and methodology
- Global benchmarking
- Cash analysis for individual ATMs, branches and carrier vaults
- Actionable data-driven recommendations

## Why NCR?

With over 125 years of global experience and knowledge, 13,000 NCR-badged consultants and technical support experts and a network of customer care centers, NCR provides best-in-class services across multiple industries. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.



Experience a new world of interaction

NCR Cash Management Consultancy Services

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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